LOPMOLIVE



How do I get a demo version for the TECCAT / TecCat catalog?

You can easily request a four-week demo version via our general contact form: **Contact form Topmotive**.

What does a TECCAT / TecCat license cost?

29.00 € / month for TECCAT NEXT. 25.00 € / month for TecCat Redesign.

How long is the contract period?

The contract period is 24 months and is automatically extended for another year, unless you cancel in writing with a notice period of six months to the end of the contract. The parties reserve the right to terminate the contract without notice for good cause.

How do I get a copy of my invoice?

You can request a copy of your invoice via the following e-mail address: invoices@topmotive.eu

Who do I contact with commercial questions?

If you have a request for a change of your personal data, contract or invoice issues or a request for a license quantity adjustment, please have your catalog/MDM number available and contact our Sales Intern Team at: **teccat-support@topmotive.eu**

Who do I contact with technical questions?

If any technical questions or issues arise (such as user questions, error messages, feature requests etc.), please have your catalog/MDM number available and contact our support team at: support@topmotive.eu

What payment methods are available for TECCAT / TecCat users outside Germany?

Please use our PayPal account for transfers outside Germany: paypal@dvse.at

CONTACT In case of further questions, feel free to contact our team:

DVSE Gesellschaft für Datenverarbeitung, Service und Entwicklung mbH Lise-Meitner-Straße 4 • 22941 Bargteheide • Tel.: +49 (0) 4532 9740 01 • sales@topmotive.eu • www.topmotive.eu

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